

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**Investigator:** Carmen Madrid**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No. 2009 83967****Date:** 12/23/2009**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable**Complaint By:** **First:** Charles T. **Last:** Woods**Account Name:** Charles T. Woods**Home:** [REDACTED]**Street:** [REDACTED]**Work:** (000) 000-0000**City:** Tucson**CBR:****State:** AZ **Zip:** 85746**is:****Utility Company:** Trico Electric Cooperative, Inc.**Division:** Electric**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

12/19/2009

Charles T Woods

[REDACTED]

Tucson, AZ 85746

Phone: [REDACTED]

Email: [REDACTED]

As a residential customer of Trico and solar electric systems I disagree with Trico's proposal of a calendar year May 1- Apr 30. Most energy is produced in the spring and most is used in the summer and therefore it is particularly unfair to credit and bill in this manner.

Also, there is no need for Trico to change the metering and charge a fee for such. I understand no other provider is changing said meters nor charging for it.

Charles Woods

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

12/23/09 I tried to contact consumer and left him a voicemail informing him that his opinion had been received. Also I included in my message that the opinion would be filed and distributed to each Commissioner. I left my telephone number if he wanted to contact me. Closed

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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\*End of Comments\*

Date Completed: 12/23/2009

Opinion No. 2009 - 83967

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**Investigator:** Carmen Madrid**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days

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**Opinion No. 2009 83972****Date:** 12/23/2009**Complaint Description:** 08E Rate Cases Items - In Favor  
N/A Not Applicable**First:****Last:****Complaint By:** John W.

Humphrys

**Account Name:** John W. Humphrys**Home:** [REDACTED]**Street:** [REDACTED]**Work:** (000) 000-0000**City:** Tucson**CBR:****State:** AZ **Zip:** [REDACTED]**is:**

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**Utility Company:** Trico Electric Cooperative, Inc.**Division:** Electric**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

I am requesting that the ACC establish an October reset date for the solar net metering program. The current requested reset date requested by Trico is very much in favor of the utility and does not permit the consumer to take full advantage of excess energy generated in low usage periods. Using the reset date of October is the fairest way to help consumers take full advantage of their solar generation production.

THANK YOU for your attention to this important matter.

Sincerely,

Cept. John W. Humphrys, retires

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

12/23/09 I contacted consumer and informed him that his opinion had been received and will be made part of the Docket. Distribution will be made to all Commissioners and staff members. Closed

Filed in Docket No. E-01461A-09-0450

\*End of Comments\*

**Date Completed:** 12/23/2009**Opinion No. 2009 - 83972**